### **O** ASCRS **BUSINESS** of **REFRACTIVE** CATARACT SURGERY SUMMIT **Role Play and Reflection The Implant Consultation**



## ASCRS gratefully acknowledges the unrestricted educational grants received in support of this program from:

# Alcon Vision, LLC RxSight, Inc.



Please scan the QR code and answer the reflection questions after each scenario.



### Scenario 1

A patient with early cataracts is considering an IOL. They are unsure whether to choose a standard monofocal lens or a premium multifocal lens. They are looking for guidance on which option would be best for their lifestyle and visual needs.

Faculty: Blake Williamson, Jaime Johannesen

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#### Scenario 2

A patient is interested in premium IOL options but is concerned about the additional costs associated with them. They are unsure whether the benefits justify the extra expense.

Faculty: Rob Weinstock, Debbie Davis

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#### Scenario 3

A patient with significant astigmatism is considering cataract surgery. They are unsure whether to choose a toric IOL or a standard IOL and want advice on which option will best address their astigmatism and improve their vision.

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Faculty: Bill Wiley, Matt Jensen

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#### Scenario 4

A patient who is highly active and has specific visual demands, such as for reading fine print or working at a computer, is considering cataract surgery. They are looking for the best IOL option to meet their high visual demands.

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Faculty: Rich Tipperman, Patti Barkey

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#### Scenario 5

A patient has been recommended a specific type of IOL, but they are concerned about the possibility of needing a secondary procedure (such as an enhancement) if the initial results are not as expected.

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Faculty: Vance Thompson, Jaime Johannesen

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#### Scenario 6

A patient is wanting a refund due to dissatisfaction with outcome in a multi-surgeon practice. Demonstrate how a team can support and assist with the patient experience and relationship.

Faculty: Carrie Jacobs, Patti Barkey



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#### Scenario 7

A patient is dissatisfied with added visits due to ocular surface issues that the patient chose to not face prior to surgery.

Faculty: Patti Barkey, Carrie Jacobs

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#### Scenario 8

A patient comes in with unrealistic and demanding expectations. How and when to say "No."

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Faculty: Nicole Fram, Debbie Davis